

Redlined BSCP514 text for CP1419 'Improving data accuracy by enabling the D0312 flow to be sent on a Change of Supplier'

This CP proposes changes to Sections 2.1.4, 5.2.1, 5.2.4, 5.2.7, 6.2.1, 6.2.4 and 6.2.5 of BSCP514. We have redlined these changes against Version 26.0.

There is no impact on any other part of this document for this CP.

Amend Section 2.1.4 as follows:

2.1.4 Notification Requirements to the Electricity Central Online Enquiry Service (ECOES)

a) The MOA shall notify the Electricity Central Online Enquiry Service (ECOES) of the following items (upon installation or following any subsequent changes to the items):

- Metering System ID;
- Meter Serial Number;
- Meter Type;
- Date of Meter Installation;
- Date of Meter Removal;
- Meter Asset Provider ID.

This will be done by sending a 'Notification of Meter Information to ECOES' (D0312) flow. A D0312 flow ~~should not~~may be sent where none of the above items have been changed e.g. when Meter Technical Details are sent on change of Supplier or change of Meter Operator Agent.

Amend Section 5.2.1 as follows:

5.2.1 Change of HHMOA (No Change of Metering System or Change of Supplier)

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|---------|--|---|---------------|------------------|---|--|
| 5.2.1.1 | As required. | Send appointment. | Supplier | New HHMOA | D0155 Notification of Meter Operator or Data Collector Appointment and Terms. | Electronic or other method, as agreed. |
| 5.2.1.2 | If appointment rejected and within 5 WD of 5.2.1.1 | Send notification of rejection of appointment including the reason why the request has been rejected. | New HHMOA | Supplier | D0261 Rejection of Agent Appointment. (Go to 5.2.1.1 if required) | Electronic or other method, as agreed. |
| 5.2.1.3 | If appointment accepted and within 5 WD of 5.2.1.1 | Send notification of acceptance of appointment. | New HHMOA | Supplier | D0011 Agreement of Contractual Terms. | Electronic or other method, as agreed. |
| 5.2.1.4 | Within 5 WD of 5.2.1.3 | Send de-appointment. | Supplier | Current HHMOA | D0151 Termination of Appointment or Contract by Supplier. | Electronic or other method, as agreed. |
| 5.2.1.5 | If de-appointment rejected and within 5 WD of 5.2.1.4 | Send notification of rejection of de-appointment. | Current HHMOA | Supplier | Note that rejection of de-appointment shall only occur if the current HHMOA has a contract with the customer. | Electronic or other method, as agreed. |
| 5.2.1.6 | On appointment of new HHMOA and between 5 WD ¹ and 10 WD of 5.2.1.4 | Send notification of HHMOA appointment / de-appointment. | Supplier | New HHMOA / HHDC | D0148 Notification of Change to Other Parties. D0302 Notification of Customer Details. | Electronic or other method, as agreed. |
| 5.2.1.7 | Within 2 WD of 5.2.1.6 | Instruct current HHMOA to send MTD to new HHMOA. | Supplier | Current HHMOA | D0170 Request for Metering System Related Details. | Electronic or other method, as agreed. |

¹ This step could be completed in less than 5 WD if the Supplier knows a de-appointment is not going to be rejected.

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|-----------------|---|--|--|------------------------|---|---|
| 5.2.1.8 | Within 5 WD of 5.2.1.7 | Send MTD. | Current HHMOA Error! Bookmark not defined. | New HHMOA ² | D0268 Half Hourly Meter Technical Details ³ If site is Complex, send Complex Site Supplementary Information Form. Refer to Appendix 8.4 Guide to Complex Sites. | Electronic or other method, as agreed. |
| 5.2.1.9 | Within 5 WD of 5.2.1.8 | Send MTD. | New HHMOA | Supplier / HHDC / LDSO | D0268 Half Hourly Meter Technical Details. If site is Complex, send Complex Site Supplementary Information Form. Refer to Appendix 8.4 Guide to Complex Sites. | Electronic or other method, as agreed. |
| 5.2.1.10 | In accordance with timescales in Appendix 8.3.5 | If MTD manually intervened or there has been a key field change, prove MS. | New HHMOA | HHDC | Refer to Appendix 8.3.5. | Electronic or other method, as agreed. |
| <u>5.2.1.11</u> | <u>Optional, but if followed then within 10 WD of 5.2.1.9</u> | <u>Send the relevant Meter information changes.</u> | <u>New HHMOA</u> | <u>ECOES</u> | <u>D0312 Notification of Meter Information to ECOES.</u> | <u>Electronic or other method, as agreed.</u> |

² If required, and at any time after the effective date of the MOA's appointment (and only for MSIDs first registered after 6 November 2008), the MOA may request Site Technical Details by sending a D0170 'Request for Metering System Related Details' to the LDSO. The LDSO shall respond within 5 WD of such requests by sending a D0215 'Provision of Site Technical Details' either by electronic means or by another method, as agreed with the MOA. The MOA shall determine any appropriate course of action within 2 WD of receiving this information.

³ The MTD, in the form of the D0268 flow, is to be sent under all circumstances, even if no MS is present on site, unless the MOA does not have sufficient information to fully populate group 01A of the flow, in which case D0268 will not be sent. Additionally, the D0268 flow would not be sent in the context of CoS/CoA scenarios on 'New Connections' (if no D0215 'Provision of Site Technical Details' flows had been received by MOAs from LDSOs) or 'Change of Measurement Class from NHH to HH' scenarios (if there was insufficient information available to fully populate group 01A due to site changes).

Amend Section 5.2.4 as follows:

5.2.4 Concurrent Change of Supplier and HHMOA (No change to Metering System)

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|---------|---|---|------------------|------------------|---|--|
| 5.2.4.1 | As required | Send appointment. | New Supplier | New HHMOA | D0155 Notification of Meter Operator or Data Collector Appointment and Terms. | Electronic or other method, as agreed. |
| 5.2.4.2 | If appointment rejected and within 5 WD of 5.2.4.1 | Send notification of rejection of appointment including the reason why the request has been rejected. | New HHMOA | New Supplier | D0261 Rejection of Agent Appointment. (Go to 5.2.4.1 if required) | Electronic or other method, as agreed. |
| 5.2.4.3 | If appointment accepted and within 5 WD of 5.2.4.1 | Send notification of acceptance of appointment. | New HHMOA | New Supplier | D0011 Agreement of Contractual Terms. | Electronic or other method, as agreed. |
| 5.2.4.4 | Within 5 WD of notification from SMRS or by last date of Supplier Appointment | Send notification of termination of appointment. | Current Supplier | Current HHMOA | D0151 Termination of Appointment or Contract by Supplier. | Electronic or other method, as agreed. |
| 5.2.4.5 | If de-appointment rejected and within 5 WD of 5.2.4.4 | Send notification of rejection of de-appointment. | Current HHMOA | Current Supplier | Note that rejection of de-appointment shall only occur if the current HHMOA has a contract with the customer. | Electronic or other method, as agreed. |
| 5.2.4.6 | Within 5 WD of 5.2.4.3 ⁴ | Send notification of HHDC and current HHMOA. | New Supplier | New HHMOA / HHDC | D0148 Notification of Change to Other Parties. D0302 Notification of Customer Details. | Electronic or other method, as agreed |

⁴ Note that if there is also a concurrent Change of HHDC, the New Supplier shall send the D0148 once the D0011 from both the MOA and the HHDC has been received and within 5WD of the receipt of the latter D0011.

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|-----------------|---|--|--|----------------------------|--|---|
| 5.2.4.7 | Within 2 WD of 5.2.4.6 | Request MTD. | New HHMOA | Current HHMOA | D0170 Request for Metering System Related Details. | Electronic or other method, as agreed. |
| 5.2.4.8 | Within 5 WD of 5.2.4.7 | Send MTD. | Current HHMOA Error! Bookmark not defined. | New HHMOA2 | D0268 Half Hourly Meter Technical Details. ³ If site is Complex, send Complex Site Supplementary Information Form. Refer to Appendix 8.4 Guide to Complex Sites. | Electronic or other method, as agreed. |
| 5.2.4.9 | Within 5 WD of 5.2.4.8 | Send MTD. | New HHMOA | New Supplier / HHDC / LDSO | D0268 Half Hourly Meter Technical Details. ³ If site is Complex, send Complex Site Supplementary Information Form. Refer to Appendix 8.4 Guide to Complex Sites. | Electronic or other method, as agreed. |
| 5.2.4.10 | In accordance with timescales in Appendix 8.3.5 | If MTD manually intervened or there has been a key field change, prove MS. | New HHMOA | HHDC | Refer to Appendix 8.3.5. | Electronic or other method, as agreed. |
| <u>5.2.4.11</u> | <u>Optional, but if followed then within 10 WD of 5.2.4.9</u> | <u>Send the relevant Meter information changes.</u> | <u>New HHMOA</u> | <u>ECOES</u> | <u>D0312 Notification of Meter Information to ECOES.</u> | <u>Electronic or other method, as agreed.</u> |

Amend Section 5.2.7 as follows:

5.2.7 Change of Supplier for an Existing Metering System (No Change of Agent)

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|---------|---|---|------------------|-------------------------------|---|--|
| 5.2.7.1 | As required | Send appointment. | New Supplier | HHMOA | D0155 Notification of Meter Operator or Data Collector Appointment and Terms. | Electronic or other method, as agreed. |
| 5.2.7.2 | If appointment rejected and within 5 WD of 5.2.7.1 | Send notification of rejection of appointment including the reason why the request has been rejected. | HHMOA | New Supplier | D0261 Rejection of Agent Appointment. (Go to 5.2.1 if required.) | Electronic or other method, as agreed. |
| 5.2.7.3 | If appointment accepted and within 5 WD of 5.2.7.1 | Send notification of acceptance of appointment. | HHMOA | New Supplier | D0011 Agreement of Contractual Terms | Electronic or other method, as agreed. |
| 5.2.7.4 | Within 5 WD of notification from SMRS or by last date of Supplier Appointment | Send notification of termination of appointment. | Current Supplier | HHMOA | D0151 Termination of Appointment or Contract by Supplier | Electronic or other method, as agreed. |
| 5.2.7.5 | On appointment of new Supplier and between 5 WD and 10 WD of 5.2.7.3 | Send notification of HHDC and HHMOA. | New Supplier | HHDC/ HHMOA/ LDSO | D0148 Notification of Change to Other Parties D0302 Notification of Customer Details | Electronic or other method, as agreed. |
| 5.2.7.6 | Within 1 WD of 5.2.7.5 | Request MTD. | New Supplier | HHMOA | D0170 Request for Metering System Related Details | Electronic or other method, as agreed. |
| 5.2.7.7 | Within 5 WD of 5.2.7.6 | Send MTD. | HHMOA | New Supplier / HHDC / LDSO | D0268 Half Hourly Meter Technical Details. ³ | Electronic or other method, as agreed. |

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|----------------|---|---|--------------|--------------|--|---|
| <u>5.2.7.8</u> | <u>Optional, but if followed then within 10 WD of 5.2.7.7</u> | <u>Send the relevant Meter information changes.</u> | <u>HHMOA</u> | <u>ECOES</u> | <u>D0312 Notification of Meter Information to ECOES.</u> | <u>Electronic or other method, as agreed.</u> |

Amend Section 6.2.1 as follows:

6.2.1 Change of NHHMOA (No change of Metering System or Change of Supplier)

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|---------|---|---|----------------|--------------------|--|--|
| 6.2.1.1 | As required | Send appointment. | Supplier | New NHHMOA | D0155 Notification of Meter Operator or Data Collector Appointment and Terms. | Electronic or other method, as agreed. |
| 6.2.1.2 | If appointment rejected and within 10 WD of 6.2.1.1 | Send notification of rejection of appointment including the reason why the request has been rejected. | New NHHMOA | Supplier | D0261 Rejection of Agent Appointment. (Go to 6.2.1.1 if required) | Electronic or other method, as agreed. |
| 6.2.1.3 | If appointment accepted and within 10 WD of 6.2.1.1 | Send notification of acceptance of appointment. | New NHHMOA | Supplier | D0011 Agreement of Contractual Terms. | Electronic or other method, as agreed. |
| 6.2.1.4 | Within 5 WD of 6.2.1.3 | Send de-appointment. | Supplier | Current NHHMOA | D0151 Termination of Appointment or Contract by Supplier. | Electronic or other method, as agreed. |
| 6.2.1.5 | If de-appointment accepted and within 5 WD of 6.2.1.4 | Send notification of de-appointment. | Current NHHMOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed. |
| 6.2.1.6 | If de-appointment rejected and within 5 WD of 6.2.1.4 | Send notification of rejection of de-appointment. | Current NHHMOA | Supplier | Note that rejection of de-appointment shall only occur if the current NHHMOA has a contract with the customer. | Electronic or other method, as agreed. |
| 6.2.1.7 | Between 5 WD ¹ and 10WD of 6.2.1.4 | Send notification of NHHMOA appointment / de-appointment. | Supplier | New NHHMOA / NHHDC | D0148 Notification of Change to Other Parties. D0302 Notification of Customer Details. | Electronic or other method, as agreed. |

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|-----------------|--|---|-------------------|--|--|---|
| 6.2.1.8 | Within 2 WD of 6.2.1.6 | Instruct current NHHMOA to send MTD to new NHHMOA. | Supplier | Current NHHMOA | D0170 Request for Metering System Related Details. | Electronic or other method, as agreed. |
| 6.2.1.9 | Within 5 WD of 6.2.1.6 | Send MTD. | Current NHHMOA | New NHHMOA ² | D0149 Notification of Mapping Details. D0150 Non-Half Hourly Meter Technical Details. ^{5 6} D0313 Auxiliary Meter Technical Details (in accordance with Appendix 9.3) | Electronic or other method, as agreed. |
| 6.2.1.10 | Within 5 WD of 6.2.1.9 | Send MTD. Send notification of appointment. | New NHHMOA | Supplier / NHHDC / LDSO Supplier / NHHDC MAP | D0149 Notification of Mapping Details. D0150 Non-Half Hourly Meter Technical Details. D0313 Auxiliary Meter Technical Details (in accordance with Appendix 9.3) D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed. |
| <u>6.2.1.11</u> | <u>Optional, but if followed then within 10 WD of 6.2.1.10</u> | <u>Send the relevant Meter information changes.</u> | <u>New NHHMOA</u> | <u>ECOES</u> | <u>D0312 Notification of Meter Information to ECOES.</u> | <u>Electronic or other method, as agreed.</u> |

⁵ If MTD are not received within 12 WD of new NHHMOA appointment, new NHHMOA to request the current NHHMOA to send MTD using the D0170 Request for Metering System Related Details and report this to the Supplier.

⁶ The NHHMOA will send the D0150 Non Half-hourly Technical Details to the relevant parties in all cases, even when no Meter is present.

Amend Section 6.2.4 as follows:

6.2.4 Concurrent change of Supplier and NHHMOA (No Change to Metering System)

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|---------|---|---|------------------|--------------------|--|--|
| 6.2.4.1 | As required | Send appointment. | New Supplier | New NHHMOA | D0155 Notification of New Meter Operator or Data Collector Appointment and Terms. | Electronic or other method, as agreed. |
| 6.2.4.2 | If appointment rejected and within 10 WD of 6.2.4.1 | Send notification of rejection of appointment including the reason why the request has been rejected. | New NHHMOA | New Supplier | D0261 Rejection of Agent Appointment. (Go to 6.2.4.1 if required) | Electronic or other method, as agreed. |
| 6.2.4.3 | If appointment accepted and within 10 WD of 6.2.4.1 | Send notification of acceptance of appointment. | New NHHMOA | New Supplier | D0011 Agreement of Contractual Terms. | Electronic or other method, as agreed. |
| 6.2.4.4 | Within 5 WD of notification from SMRS or by last date of Supplier Appointment | Send notification of termination of appointment. | Current Supplier | Current NHHMOA | D0151 Termination of Appointment or Contract by Supplier. | Electronic or other method, as agreed. |
| 6.2.4.5 | If de-appointment accepted and within 5 WD of 6.2.4.4 | Send notification of de-appointment. | Current NHHMOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed. |
| 6.2.4.6 | If de-appointment rejected and within 5 WD of 6.2.4.4 | Send notification of rejection of de-appointment. | Current NHHMOA | Current Supplier | Note that rejection of de-appointment shall only occur if the current NHHMOA has a contract with the customer. | Electronic or other method, as agreed. |
| 6.2.4.7 | On appointment of NHHMOA and within 5 WD of 6.2.4.3 ⁷ | Send notification of NHHDC and current NHHMOA. | New Supplier | New NHHMOA / NHHDC | D0148 Notification of Change to Other Parties. D0302 Notification of Customer Details. | Electronic or other method, as agreed. |

⁷ Note that if there is also a concurrent Change of NHHDC, the New Supplier shall send the D0148 once the D0011 from both the MOA and the NHHDC has been received and within 5 WD of the receipt of the latter

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|-----------------|--|---|---|---|--|---|
| 6.2.4.8 | Within 2 WD of 6.2.4.6 | Request MTD. | New NHHMOA | Current NHHMOA | D0170 Request for Metering System Related Details. | Electronic or other method, as agreed. |
| 6.2.4.9 | Within 5 WD of 6.2.4.8 | Send MTD. | Current NHHMOA Error! Bookmark not defined. | New NHHMOA2 | D0149 Notification of Mapping Details. D0150 Non Half Hourly Meter Technical Details. ⁶ D0313 Auxiliary Meter Technical Details (in accordance with Appendix 9.3) | Electronic or other method, as agreed. |
| 6.2.4.10 | Within 5 WD of 6.2.4.9 | Send MTD. | New NHHMOA | New Supplier / NHHDC / LDSO New Supplier / NHHDC | D0149 Notification of Mapping Details. D0150 Non Half Hourly Meter Technical Details. ⁶ D0313 Auxiliary Meter Technical Details (in accordance with Appendix 9.3) | Electronic or other method, as agreed. |
| <u>6.2.4.11</u> | <u>Optional, but if followed then within 10 WD of 6.2.4.10</u> | <u>Send the relevant Meter information changes.</u> | <u>New NHHMOA</u> | <u>ECOES</u> | <u>D0312 Notification of Meter Information to ECOES.</u> | <u>Electronic or other method, as agreed.</u> |

Amend Section 6.2.5 as follows:

6.2.5 Change of Supplier (No Change to Metering System or Change of NHHMOA)

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|---------|---|---|------------------|------------------|--|--|
| 6.2.5.1 | As required | Send appointment. | New Supplier | NHHMOA | D0155 Notification of New Meter Operator or Data Collector Appointment and Terms. | Electronic or other method, as agreed. |
| 6.2.5.2 | If appointment rejected and within 10 WD of 6.2.5.1 | Send notification of rejection of appointment including the reason why the request has been rejected. | NHHMOA | New Supplier | D0261 Rejection of Agent Appointment. (Go to 6.2.5.1 if required) | Electronic or other method, as agreed. |
| 6.2.5.3 | If appointment accepted and within 10 WD of 6.2.5.1 | Send notification of acceptance of appointment. | NHHMOA | New Supplier | D0011 Agreement of Contractual Terms. | Electronic or other method, as agreed. |
| 6.2.5.4 | Within 5 WD of notification from SMRS or by last date of Supplier Appointment | Send notification of termination of appointment. | Current Supplier | NHHMOA | D0151 Termination of Appointment or Contract by Supplier. | Electronic or other method, as agreed. |
| 6.2.5.5 | If de-appointment accepted and within 5 WD of 6.2.5.4 | Send notification of de-appointment. | NHHMOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed. |
| 6.2.5.6 | If de-appointment rejected and within 5 WD of 6.2.5.4 | Send notification of rejection of de-appointment. | NHHMOA | Current Supplier | Note that rejection of de-appointment shall only occur if the current NHHMOA has a contract with the customer. | Electronic or other method, as agreed. |

| REF | WHEN | ACTION | FROM | TO | INFORMATION REQUIRED | METHOD |
|----------------|--|--|---------------|--|---|---|
| 6.2.5.7 | On appointment of NHHMOA and within 5 WD of 6.2.5.3 ⁷ | Send notification of NHHDC and current NHHMOA. | New Supplier | NHHMOA / NHHDC | D0148 Notification of Change to Other Parties. D0302 Notification of Customer Details. | Electronic or other method, as agreed. |
| 6.2.5.8 | Within 5 WD of 6.2.5.7 | Send MTD. Send notification of Supplier and NHHMOA's appointment. | NHHMOA | New Supplier / NHHDC / LDSO New Supplier / NHHDC MAP | D0149 Notification of Mapping Details. D0150 Non Half Hourly Meter Technical Details. ⁶ D0313 Auxiliary Meter Technical Details (in accordance with Appendix 9.3) D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed. |
| <u>6.2.5.9</u> | <u>Optional, but if followed then within 10 WD of 6.2.5.8</u> | <u>Send the relevant Meter information changes.</u> | <u>NHHMOA</u> | <u>ECOES</u> | <u>D0312 Notification of Meter Information to ECOES.</u> | <u>Electronic or other method, as agreed.</u> |